**Phoenix Family Care**

**Our Mission Statement:**

Our mission is to continually improve the quality, range and mode of delivery of our care, in consultation with our patients, staff.

**Our Vision:**

To continually promote healthy lifestyles and behaviours while engaging patients and communities in supporting their own care and participating in shared decision making.

**Our Aims and Objectives:**

1. We aim to ensure high quality, safe and effective services and environment
2. To provide monitored, audited and continually improving healthcare services
3. To provide healthcare which is available to a whole population and create a partnership between patient and health profession which ensures mutual respect, holistic care and continuous learning and training.
4. The provision of accessible healthcare which is proactive to healthcare changes, efficiency and innovation and development.
5. To continuously improve Clinical Governance and Evidence Based Practice
6. To continue the development of the Practice
7. To continue improving Clinical and Non-clinical risk management
8. Continue to improve vigilance for unforeseen emergencies
9. To optimise performance against key targets and core standards
10. To enhance performance of the workforce
11. To guide the employees in accordance with the Equalities Scheme

**Our services**

* Childhood Vaccinations & Immunisations
* End of life care
* Maternity Service
* NHS Health Checks
* Men’s & Women’s Health Checks
* ECG’s
* Stop Smoking Service
* Flu Vaccination
* Shingles Vaccination
* Pneumococcal Vaccination
* Spirometer
* Ear Syringing
* Lifestyle advice
* Asthma
* Atrial Fibrillation (AF)
* Cardiovascular Disease
* Chronic Kidney Disease (CKD)
* Chronic Obstructive Airways Disease (COPD)
* Coronary Heart Disease (CHD)
* Dementia
* Depression
* Diabetes
* Epilepsy
* Heart Failure
* Hypertension
* Hypertension
* Learning Disabilities
* Mental Health
* Obesity
* Osteoporosis
* Palliative Care
* Rheumatoid Arthritis
* Stroke
* Transient Ischaemic Heart Attacks (TIA)
* Cytology
* Contraceptive Advice
* Child Health
* Minor Surgery
* Travel Vaccinations & Advice