Phoenix Family Care

35 Park Road

Coventry

CV1 2LE

Patient Representation Group

Minutes of Meeting on Thursday March 1st 2018 at 8.30a.m

Present: David Knight(Chairperson) Dr Lall, Dr Exon, Lenka Weatherson, Michael Harris, Apollo Economides Jane Hodge, Margaret Knight, Manjit Kaur-Heer, Joan Rennie,

Apologies: Joy Short, Carol Lapworth

**Minutes** of meeting held on November 22nd 2017 were agreed with the amendment of Attendees/Apologies. Apollo did not attend but did send his apologies.

**The Phoenix Practice and New Building Update**

* The A4 news sheet is coming out bi-monthly
* There has been no success in the recruitment of a GP. Karen Sabin Practice nurse is a new permanent member of staff as is Anna who is part-time and a Clinical Nurse Practitioner.
* The Leamington Road building is progressing slowly, however the internal work is continuing well. There is an issue with the City Council of the Dropped Kerb on Knoll Drive. This is currently being reviewed,
* A member of the PRG wished to have recorded his sincere thanks to Dr Exon and Dr Guhunia for their exceptional care and support to the couple at Christmas when a crisis arose concerning his wife’s illness.
* The CQC 2nd visit report is now on the website.
* Confirmation is still awaited concerning Chemycare’s move to Leamington Road.

**CCG**

Apollo attended the CCG meeting on February 15th about Access into General Practice. Please see attached Invite of the meeting. A paper copy of the notes from the meeting will be available at the next PRG . If you have any comments please visit the CCG website to complete the short survey about GP extended access

**Any Other Business**

A Young Carers Drop-in facility- The Penny Collard Centre -was opened on 23.2.18.

The Phoenix practice has applied for consideration for a Bronze Award for their ongoing work with The Carers Trust.

Dr Exon will be retiring shortly, date to be confirmed.

**Next Meeting**

The date will be Wednesday June 6th2018 at **1.00 p m**